

Leadership Team

Michele Armstrong	Substitute Supervisor
Jennifer Eklund	Event Staff Manger
Megan Eklund	Event Staff Manager
Ben Goldberg	Student Supervisor
Denny Houston	Student Supervisor
Addison Miller	Student Supervisor
Nikki Roberti	Game Room Manager
Matt Shinnars	Student Supervisor
Xen Sternbergh	Event Staff Manager
Cat Trask	Films Manager
Katie West	Student Supervisor
Steve White	Student Supervisor
Megan Wright	Event Staff Manager

Our Professional Staff

Dave Robertson	Director of Student Programs
Jenny Koehn	Associate Director of Student Programs
Brad Vest	Associate Director of Operations, PSU
Alan Mueller	Assistant Director, APPS
Randy Kelly	Program Advisor, APPS
Paul Ford	Evening Operations Manager
Christine Gonzalez	Information Center Manager
Daniel Lightfoot	Audio/Visual Manager
David Tye	Reservations Manager
Cathy Scott	Student Programs Business Manager
Betty Church	Student Programs Office Manager
Kate Johnson	ACT Community Service
Shari Galiardi	ACT Service-Learning
Todd Mortensen	ACT Community Partnerships
Tony Mash	Building Maintenance
Tom Elliott	Building Maintenance
John Dollars	Housekeeping
J.C. Presnell	Housekeeping
Colleen Ward	Housekeeping
Becky Townsend	Housekeeping
Gary Wolfe	Housekeeping



Student Programs Presents:

Fall Training

August 20th, 2009 5:00 pm

August 21st, 2009 8:30 am

Thursday, August 20th

5:00 Check In PSU Amphitheater

5:15 Welcome Grandfather

Orientation Video and core values
and Professional Staff Introduction Video

6:00 Small Group Activity Grandfather

6:30 Dinner PSU Solarium

7:00 Scavenger Hunt SP Facilities

9:00 Adjournment Grandfather

Student Programs Core Values:

What we believe in--what we stand for

- Community building
- Inclusiveness which encourages involvement
- Customer service
- Students' growth and development is the reason we exist
- Empowerment of students is foremost
- We embrace and encourage diversity
- Integrity is paramount
- Social justice
- Collaboration and teamwork
- Ownership and responsibility
- Servant leadership

Friday, August 21st

Shifts Begin After Training

8:30 Shifts, Payroll, Pictures Blue Ridge

9:00 Handbook Video Blue Ridge

Handbook Video and discussion
of Employee Handbook Contents

10:25 Student Staff Events Blue Ridge

10:40 Safety Video Blue Ridge

Safety Video and discussion of
Safety Manual Contents

11:15 Customer Service Blue Ridge

Fish! Video and Discussion of
Customer Service Issues

12:15 Lunch PSU Solarium

1:00 Event Staff Training Roan

1:15 PSU First Workstation Training Session

2:35 PSU Second Workstation Training Session

3:55 PSU Third Workstation Training Session

1:15-2:30	2:35-3:50	3:55-5:10
Tickets-Calloway	Info Desk-Calloway	Info Desk-Calloway
OA's-Blue Ridge	OA's-Blue Ridge	OA's Blue Ridge
Office-Rhodo	Office-Rhodo	Office-Rhodo
Solarium-Solarium	Solarium-Solarium	Night Security-Mt. Laurel
Game Room- GR	Game Room-GR	Game Room-GR
Films-Greenbriar		